

Plan Name	20MB	30MB	60MB	100MB	200MB	300MB
Monthly Access Fee	\$80.00	\$110.00	\$150.00	\$230.00	\$410.00	\$600.00
Monthly Included Data Allowance (MB)	20MB	30MB	60MB	100MB	200MB	300MB
Excess Data (Per MB)	\$6.60	\$6.20	\$5.80	\$4.80	\$4.10	\$3.80
Outgoing Call Cost to standard US fixed or cellular services, voicemail retrieval and band 1 countries (Per Minute)	\$0.75					
Incoming Call Cost (Per Minute)	\$0.75					
Outgoing Call Costs To Other Services and Other Band Countries	Please refer to next page					
Minimum Contract Term	12 Months	3 Months				
Dynamic Shared Group (DSG)	No	Yes, 10% premium on MRC and overage data. Minimum 5 subscriptions per DSG				
DSG Minimum Contract Term	N/A	12 Months				
Special Calls and Value Added Services						
Calls to Pivotel Customer Care, Pivotel TEST number (+13022608378), Divert Calls to Voicemail, Emergency Calls	FREE					
Calls to Iridium 8816, 8817 (Per Minute)	\$1.30					
Calls to other Satellites (Per Minute)	\$10.00					

CONNECT & GET MORE FROM YOUR SATELLITE SERVICE ON THE PIVOTEL NETWORK!

Self-Service Dashboard

- Manage your satellite data and control your costs with the Pulsar®
- Progressive usage alerts by email and SMS

Free Static IP or VPN Tunnel

- Free static public IP address or virtual private network tunnel

+1 local numbers at no extra cost

- Don't pay high rates to call your satellite phones
- Don't have your calls blocked by phone system or carrier settings
- Don't lose business because customers are afraid to call your satellite phones

Free calls to Customer Care

- Friendly US based Customer Care specialists
- Call +1-954-763-8650

Plus, easy to use services, flexible included value, and the ability to reactivate your deactivated Pivotel SIM card at no extra cost!

Pivotel Connected LLC (Pivotel) Iridium Certus Land plans use the Iridium Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Visit <https://www.pivotel.com/iridiumcoverage> to view a coverage map. An Iridium Certus terminal is required to access the Pivotel Iridium Certus Land service. All plans have a minimum contract term and change of plan is not allowed during the contract term. All calls are charged in 60 second increments unless otherwise stated. Any stated minute charges are to band 1 countries only (which includes the United States). Calls to higher bands may be at higher rates. Pivotel may apply call barring where fraudulent use is suspected, there is a breach of the Pivotel Incoming Calls Fair Use Policy or for credit control purposes. Data is charged in 1KB increments and the minimum data session is 5KB. A Dynamic Shared Group (DSG) allows pooling of the monthly data allowance to all services in the DSG on eligible plans. A DSG must consist of a minimum of five services. All services in a single DSG must be activated on the same single common plan AND a single Applicable Service Class. For clarity, a DSG may not consist of a mix of devices from both Iridium Certus® 100 and Iridium Certus® 200 Applicable Service Classes. Services in a DSG inherit the attributes (data speed, usage allowance) of the plan the DSG is based on. A Grace Period of 3 months is provided to achieve the minimum 5 services for a DSG, thereafter the minimum monthly fee will be equivalent to 5 services in the DSG. DSG pooling will incur a 10% premium on monthly access fee and data overage. Prices are in USD excluding tax and are subject to change. Minimum cost for standard monthly plan is monthly access fee x contract term. Minimum cost for DSG plan is DSG monthly access fee per service x number of services x contract term. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. Itemized billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com/selfcare. An itemized bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only.

Outgoing Call Costs For All Call Destinations	
Band 1 Calls cost \$0.75 (per minute)	USA, American Samoa, Anguilla, Antigua Barbuda, Argentina, Australia, Austria (Fixed), Bahamas, Bangladesh (Fixed), Barbados, Bermuda, Bolivia, British Virgin Islands, Brazil, Brunei (Fixed), Bulgaria (Fixed), Canada, Chile, China, Colombia, Costa Rica (Fixed), Croatia (Fixed), Czech Republic (Fixed), Denmark, Dominica, Dominican Republic, Estonia, France (Fixed), French Guiana, Germany, Greece (Fixed), Grenada, Guadeloupe (Fixed), Guam, Hong Kong, Hungary, Iceland, India, Indonesia (Fixed), Ireland, Israel, Italy (Fixed), Jamaica, Japan (Fixed), Korea (South), Luxembourg, Malaysia, Malta, Martinique, Mauritius (Fixed), Mexico, Mongolia, Morocco (Fixed), Netherlands, New Caledonia, New Zealand, Norway, Panama (Fixed), Paraguay (Fixed), Peru, Poland (Fixed), Portugal (Fixed), Puerto Rico, Reunion (Fixed), Romania, San Marino (Fixed), Singapore, Slovak Republic, South Africa, Spain (Fixed), St Kitts & Nevis, St Lucia, St Vincent, Sweden, Switzerland (Fixed), Taiwan (Fixed), Trinidad & Tobago, Turkey (Fixed), United Kingdom, US Virgin Islands, Venezuela.
Band 2 Calls cost \$0.85 (per minute)	Algeria, Andorra, Aruba (Fixed), Austria (Mobile), Bahrain (Fixed), Bangladesh (Mobile), Belgium (Fixed), Bhutan, Botswana (Fixed), Brunei (Mobile), Cambodia, Cayman Islands (Fixed), Costa Rica (Mobile), Cyprus (Fixed), Czech Republic (Mobile), Egypt, France (Mobile), Gibraltar, Greece (Mobile), Guadeloupe (Mobile), Guatemala (Fixed), Indonesia (Mobile), Italy (Mobile), Japan (Mobile), Kazakhstan, Kenya (Fixed), Kuwait, Laos, Lebanon (Fixed), Lesotho, Liechtenstein, Macau, Malawi (Fixed), Mariana Islands, Mauritius (Mobile), Mayotte (Fixed), Monaco (Fixed), Mozambique (Fixed), Namibia, Nepal, Nigeria, Oman, Pakistan, Panama (Mobile), Paraguay (Mobile), Philippines, Poland (Mobile), Portugal (Mobile), Reunion (Mobile), Russia (Fixed), Saudi Arabia (Fixed), Slovenia (Fixed), Spain (Mobile), Swaziland (Fixed), Taiwan (Mobile), Thailand, Uruguay, Vietnam, Zimbabwe (Fixed).
Band 3 Calls cost \$0.95 (per minute)	Armenia, Bahrain (Mobile), Chad, Ecuador, El Salvador (Fixed), Ethiopia, Georgia (Fixed), Haiti (Fixed), Honduras (Fixed), Iran, Kyrgyzstan, Lebanon (Mobile), Lithuania (Mobile), Netherlands Antilles (Fixed), Nicaragua, Palestine (Mobile), Rwanda, Saudi Arabia (Mobile), Sint Maarten, Suriname, Turkey (Mobile), Turkmenistan (Fixed), Ukraine.
Band 4 Calls cost \$1.15(per minute)	Afghanistan, Angola (Mobile), Aruba (Mobile), Azerbaijan (Fixed), Belgium (Mobile), Belize, Bolivia (Mobile), Bosnia Herzegovina (Fixed), Botswana (Mobile), Bulgaria (Mobile), Cameroon (Fixed), Cape Verde, Cayman Islands (Mobile), Croatia (Mobile), Cyprus (Mobile), El Salvador (Mobile), Equatorial Guinea, Eritrea, Ethiopia, Fiji, French Polynesia, Ghana, Guatemala (Fixed), Guinea Republic (Fixed), Guyana, Honduras (Mobile), Iraq, Jordan, Kenya (Mobile), Lesotho, Libya, Lithuania (Fixed), Macedonia (Fixed), Marshall Islands, Mayotte (Mobile), Moldova, Montenegro (Fixed), Montserrat, Mozambique (Mobile), Myanmar, Netherlands Antilles (Mobile), Niger (Fixed), Oman, Palau, Qatar, Russia (Mobile), San Marino (Mobile), Senegal (Fixed), Serbia (Fixed), South Sudan, Sri Lanka, St Pierre, Sudan, Switzerland (Mobile), Swaziland (Mobile), Syria (Fixed), Tajikistan, Turkmenistan (Mobile), Turks & Caicos, UAE, Yemen.
Band 5 Calls cost \$1.30 (per minute)	Azerbaijan (Mobile), Benin, Bosnia Herzegovina (Mobile), Burkina Faso, Cameroon (Mobile), Diego Garcia, Djibouti, East Timor, Estonia, Georgia (Mobile), Greenland (Fixed), Ivory Coast, Latvia, Liberia (Mobile), Malawi (Mobile), Mali (Fixed), Moldova, Niger (Mobile), Senegal (Mobile), Somalia, Tanzania, Togo (Mobile), Uganda, Wallis & Fortuna, Zambia.
Band 6 Calls cost \$1.50 (per minute)	Albania, Belarus, Comoros, Congo (DRP), Finland, Gabon, Greenland (Mobile), Guinea Bissau, Guinea Republic (Mobile), Haiti (Mobile), Korea (North), Liberia (Fixed), Macedonia (Mobile), Mali (Mobile), Monaco (Mobile), Montenegro (Mobile), Morocco (Mobile), Papua New Guinea (Fixed), Serbia (Mobile), Sierra Leone, Slovenia (Mobile), Syria (Mobile), Tunisia.
Band 7 Calls cost \$1.80 (per minute)	Algeria (Mobile), Burundi, Central African Republic, Congo, Cook Islands, Cuba, Micronesia, Gabon, Gambia, Madagascar, Mauritania, Niue, Samoa Western (Fixed), Zimbabwe (Mobile).
Band 8 Calls cost \$2.65 (per minute)	Angola, Falkland Islands, Faroe Islands, Kosovo, Libya, Maldives, Nauru, Palestine (Fixed), Papua New Guinea (Mobile), Samoa Western (Mobile), Solomon Islands, Togo (Fixed), Tokelau, Tonga, Tunisia, Uzbekistan, Vanuatu.
Band 9 Calls cost \$3.65 (per minute)	Ascension, Australian Antarctic Bases, Gambia, Kiribati, St Helena, Tuvalu