

Tracertrak (USD) Remote Worker Safety Garmin inReach Plans



Service Plans

The handheld Garmin inReach devices allow you to communicate from nearly anywhere in the world using the Iridium satellite network. When used with Tracertrak, the Garmin devices become powerful monitoring and exception management tools that help you achieve the highest standard in remote worker safety compliance using a handheld satellite connected device.

Plan Name	SOS	Safety	30 Min Unlimited	10 Min Unlimited	5 Min Unlimited	Messaging 250	2 Min Unlimited	Messaging Unlimited	Infinity
Monthly Subscription Price	\$16.90	\$19.90	\$24.90	\$29.90	\$34.90	\$34.90	\$ 54.90	\$54.90	\$64.90
Track Point Inclusions	0	100	Unlimited	Unlimited	Unlimited	500	Unlimited	1000	Unlimited
Fastest Tracking Interval	2 Min	2 Min	30 Min	10 Min	5 Min	2 Min	2 Min	2 Min	2 Min
SOS	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Preset Messages	0	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Included Satellite Text Messages	0	50	50	100	100	250	100	Unlimited	Unlimited
Minimum Contact Term (Months)	12	12	12	12	12	12	12	12	12
Minimum Cost Over 12 Months	\$202.80	\$238.80	\$298.80	\$358.80	\$418.80	\$418.80	\$658.80	\$658.80	\$778.80
Maximum Suspension Allowed Every 12 Months (Months)	6	6	6	6	6	6	6	6	6
Subscription Price When Suspended (Monthly)	\$6	\$6	\$6	\$6	\$6	\$6	\$6	\$6	\$6
Pivotel Number/Service/Month	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50
Excess Usage Charges - Cost/Event	SOS	Safety	30 Min Unlimited	10 Min Unlimited	5 Min Unlimited	Messaging 250	2 Min Unlimited	Messaging Unlimited	Infinity
Track Points	\$0.05	\$0.05	N/A	N/A	N/A	\$0.05	N/A	\$0.05	N/A
Presets Messages	\$0.05	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Location Ping	\$0.05	\$0.05	N/A	N/A	N/A	\$0.05	N/A	\$0.05	N/A
Device Synchronisation	\$0.05	\$0.05	N/A	N/A	N/A	\$0.05	N/A	\$0.05	N/A
Message To SMS	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	N/A	N/A
SMS Alerts	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
Send/Receive Satellite Text Message	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20	N/A	N/A
Please Note: No minimum contract term if you choose to pay a once-off \$35 connection fee. Minimum cost will be one month's access fee + \$35 connection fee.									

Pivotel Connected LLC (Pivotel) Tracertrak Garmin inReach plans use the Iridium mobile satellite network. Satellite reception limitations and some exclusion zones apply. Visit www.pivotel.com/iridium-coverage for a coverage map. Prices quoted are in USD excluding any applicable taxes and are subject to change. Each SMS recipient for an alert will be charged at the SMS rate. 2-way SMS Responses, SMS Reminders and SMS Acknowledgements sent to each recipient will be charged at the SMS rate. A compatible Garmin inReach device is required to access the Tracertrak Garmin inReach service. Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com/selfcare. Tracertrak plans are available to credit approved customers only. Minimum contract term is 12 months. Please refer to the table above for minimum cost over 12 months for each plan. Plans can be upgraded at any time but will only take effect on the next billing cycle. Downgrades shall only be possible as low as the starting plan prior to any upgrade. A plan downgrade fee may apply. Downgrades below the starting plan are not allowed.