PIVOTEL INMARSAT HANDSET LOCAL NUMBER RENTAL PLAN



SERVICE PLANS

Plan name	IsatPhone 2 Rental Bundle Minimum cost over 1 week is \$51.00
Weekly Access Fee	\$51.00
Included Airtime Value	\$0.00
Cost of Outgoing Calls to USA, Canada, Mexico and 78 other countries (per minute)	\$0.99
Cost of Incoming Calls (per minute)	\$0.99
Cost of Outgoing SMS (per sms)	\$0.50

Special Calls and Value Added Services	
Calls to Inmarsat GSPS (IsatPhone), BGAN, Fleet Broadband, Swift Broadband (per minute)	\$3.99
Calls to other Satellites (per minute)	\$3.99
Emergency Calls (911 & 112)	FREE

IsatPhone Handset Rental Accessories	
IsatPhone 2 Battery (per week)	\$7.00
IsatPhone 2 DC Charger (per week)	\$3.50

Global Rescue Travel Safety and Telehealth with Pivotel

Pivotel has partnered with Global Rescue providing access to the safety, security, and telehealth services you need to stay safe wherever you are. To learn more about Global Rescue and to sign up visit pivotel.com/global-rescue

Pivotel Connected LLC (Pivotel) Inmarsat IsatPhone Local Number Rental plans use the Inmarsat Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Visit www.pivotel.com/inmarsatcoverage to view a coverage map. All calls are charged in 60-second increments unless otherwise stated. Prices quoted are in USD, excluding any applicable taxes and are subject to change. For information on call costs to all countries and destinations, visit www.pivotel.com/inmarsatid. Pivotel may apply call barring where fraudulent use is suspected, there is a breach of the Pivotel Incoming Calls Fair Use Policy or for credit control purposes. 1-week minimum term applies. Please refer to the table above for the minimum cost over 1-week for each plan. Your Rental billing rates are calculated using a determined daily, weekly, and monthly rate. The Rental billing period begins the Start Date and continues to the End Date. You must return all rental equipment using the included 2-day shipping label immediately after the End Date of your Rental period. Pivotel must receive all rental equipment in good working condition within 3-days from the End Date of your Rental period. You will incur additional Rental charges for each day that the equipment has not been returned in accordance with the Rental Agreement. Rental customers are personally responsible for monitoring the use of their service to ensure they do not overcommit financially. The customer is responsible for all calls made or received using their rental airtime service. You will receive a separate monthly bill by email from Pivotel listing any calls you have made during the billing period and a summary of your service usage to enable you to keep track of your overall service usage. Itemized billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com/selfcare. An itemized bill listing all of your service usage events is available on request. Pivotel rental plans are available to customers with a valid credit card

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SERVICE PLANS

Outgoing Call Costs For All Call Destinations		
Band 1 Calls cost \$0.99 (per minute)	USA, American Samoa, Anguilla, Antigua Barbuda, Argentina, Australia, Austria (Fixed), Bahamas, Bangladesh (Fixed), Barbados, Bermuda, Bolivia, British Virgin Islands, Brazil, Brunei (Fixed), Bulgaria (Fixed), Canada, Chile, China, Colombia, Costa Rica (Fixed), Croatia (Fixed), Czech Republic (Fixed), Denmark, Dominica, Dominican Republic, Estonia, France (Fixed), French Guiana, Germany, Greece (Fixed), Grenada, Guadeloupe (Fixed), Guam, Hong Kong, Hungary, Iceland, India, Indonesia (Fixed), Ireland, Israel, Italy (Fixed), Jamaica, Japan (Fixed), Korea (South), Luxembourg, Malaysia, Malta, Martinique, Mauritius (Fixed), Mexico, Mongolia, Morocco (Fixed), Netherlands, New Caledonia, New Zealand, Norway, Panama (Fixed), Paraguay (Fixed), Peru, Poland (Fixed), Portugal (Fixed), Puerto Rico, Reunion (Fixed), Romania, San Marino (Fixed), Singapore, Slovak Republic, South Africa, Spain (Fixed), St Kitts & Nevis, St Lucia, St Vincent, Sweden, Switzerland (Fixed), Taiwan (Fixed), Trinidad & Tobago, Turkey (Fixed), United Kingdom, US Virgin Islands, Venezuela.	
Band 2 Calls cost \$1.09 (per minute)	Algeria, Andorra, Aruba (Fixed), Austria (Mobile), Bahrain (Fixed), Bangladesh (Mobile), Belgium (Fixed), Bhutan, Botswana (Fixed), Brunei (Mobile), Cambodia, Cayman Islands (Fixed), Costa Rica (Mobile), Cyprus (Fixed), Czech Republic (Mobile), Egypt, France (Mobile), Gibraltar, Greece (Mobile), Guadeloupe (Mobile), Guatemala (Fixed), Indonesia (Mobile), Italy (Mobile), Japan (Mobile), Kazakhstan, Kenya (Fixed), Kuwait, Laos, Lebanon (Fixed), Lesotho, Liechtenstein, Macau, Malawi (Fixed), Mariana Islands, Mauritius (Mobile), Mayotte (Fixed), Monaco (Fixed), Mozambique (Fixed), Namibia, Nepal, Nigeria, Oman, Pakistan, Panama (Mobile), Paraguay (Mobile), Philippines, Poland (Mobile), Portugal (Mobile), Reunion (Mobile), Russia (Fixed), Saudi Arabia (Fixed), Slovenia (Fixed), Spain (Mobile), Swaziland (Fixed), Taiwan (Mobile), Thailand, Uruguay, Vietnam, Zimbabwe (Fixed).	
Band 3 Calls cost \$1.19 (per minute)	Armenia, Bahrain (Mobile),Chad, Ecuador, El Salvador (Fixed),Ethiopia, Georgia (Fixed), Haiti (Fixed), Honduras (Fixed), Iran, Kyrgyzstan, Lebanon (Mobile), Lithuania (Mobile), Netherlands Antilles (Fixed), Nicaragua, Palestine (Mobile), Rwanda, Saudi Arabia (Mobile), Sint Maarten, Suriname, Turkey (Mobile), Turkmenistan (Fixed), Ukraine.	
Band 4 Calls cost \$1.29 (per minute)	Afghanistan, Angola (Mobile), Aruba (Mobile), Azerbaijan (Fixed), Belgium (Mobile), Belize, Bolivia (Mobile), Bosnia Herzegovina (Fixed), Botswana (Mobile), Bulgaria (Mobile), Cameroon (Fixed), Cape Verde, Cayman Islands (Mobile), Croatia (Mobile), Cyprus (Mobile), El Salvador (Mobile),Equatorial Guinea, Eritrea, Ethiopia, Fiji, French Polynesia, Ghana, Guatemala (Fixed), Guinea Republic (Fixed), Guyana, Honduras (Mobile), Iraq, Jordan, Kenya (Mobile), Lesotho, Libya, Lithuania (Fixed), Macedonia (Fixed), Marshall Islands, Mayotte (Mobile), Moldova, Montenegro (Fixed), Montserrat, Mozambique (Mobile), Myanmar, Netherlands Antilles (Mobile), Niger (Fixed), Oman, Palau, Qatar, Russia (Mobile), San Marino (Mobile), Senegal (Fixed), Serbia (Fixed), South Sudan, Sri Lanka, St Pierre, Sudan, Switzerland (Mobile), Swaziland (Mobile), Syria (Fixed), Tajikistan, Turkmenistan (Mobile), Turks & Caicos, UAE, Yemen.	
Band 5 Calls cost \$1.39 (per minute)	Azerbaijan (Mobile), Benin, Bosnia Herzegovina (Mobile), Burkina Faso, Cameroon (Mobile), Diego Garcia, Djibouti, East Timor, Estonia, Georgia (Mobile), Greenland (Fixed), Ivory Coast, Latvia, Liberia (Mobile), Malawi (Mobile), Mali (Fixed), Moldova, Niger (Mobile), Senegal (Mobile), Somalia, Tanzania, Togo (Mobile), Uganda, Wallis & Fortuna, Zambia.	
Band 6 Calls cost \$1.49 (per minute)	Albania, Belarus, Comoros, Congo (DRP), Finland, Gabon, Greenland (Mobile), Guinea Bissau, Guinea Republic (Mobile), Haiti (Mobile), Korea (North), Liberia (Fixed), Macedonia (Mobile), Mali (Mobile), Monaco (Mobile), Montenegro (Mobile), Morocco (Mobile), Papua New Guinea (Fixed), Serbia (Mobile), Sierra Leone, Slovenia (Mobile), Syria (Mobile), Tunisia.	
Band 7 Calls cost \$1.79 (per minute)	Algeria (Mobile), Burundi, Central African Republic, Congo, Cook Islands, Cuba, Micronesia, Gabon, Gambia, Madagascar, Mauritania, Niue, Samoa Western (Fixed), Zimbabwe (Mobile).	
Band 8 Calls cost \$2.49 (per minute)	Angola, Falkland Islands, Faroe Islands, Kosovo, Libya, Maldives, Nauru, Palestine (Fixed), Papua New Guinea (Mobile), Samoa Western (Mobile), Solomon Islands, Togo (Fixed), Tokelau, Tonga, Tunisia, Uzbekistan, Vanuatu.	
Band 9 Calls cost \$2.99 (per minute)	Ascension, Australian Antarctic Bases, Gambia, Kiribati, St Helena, Tuvalu	