

IRIDIUM SATELLITE PHONE LOCAL NUMBER - GLOBAL SERVICE



SERVICE PLANS

Plan name	Iridium Entry Min. cost over 12 months is \$816.00	Iridium Plus Min. cost over 12 months is \$936.00	Iridium Extra Min. cost over 12 months is \$1,056.00	Iridium Pro Min. cost over 12 months is \$1,296.00
Monthly Access Fee	\$68.00	\$78.00	\$88.00	\$108.00
Monthly Included Value	\$10.00	\$30.00	\$60.00	\$110.00
Outgoing Calls to USA, Canada, Mexico and 78 other countries (per minute) ¹	\$1.50	\$1.50	\$1.50	\$1.50
Incoming Calls (per minute)	\$1.50	Free	Free	Free
Outgoing SMS	\$0.50	\$0.50	\$0.50	\$0.50
Note: No minimum term if you choose to pay a \$50.00 activation fee. Minimum cost will be one month's access fee + \$50.00 activation fee.				

Special Calls and Value Added Services	
Emergency Calls (911/112)	Free
Save Your Local Number (per month)	\$8.00

CONNECT & GET MORE FROM YOUR SATELLITE SERVICE ON THE PIVOTEL NETWORK!

+1 local numbers at no extra cost

- Don't pay high rates to call your satellite phones
- Don't have your calls blocked by phone system or carrier settings
- Don't lose business because customers are afraid to call your satellite phones

Save Your Local Number allows you to keep your local number while your service is on hold

- Only \$8.00/month while your service is on hold
- Use your phone seasonally but keep the same +1 local number
- Maintain business continuity when you need it most

Free calls to Customer Care

- Friendly US based Customer Care specialists
- Call +1-954-763-8650

Plus, easy to use services, flexible included value and the ability to reactivate your deactivated Pivotel SIM card at no extra cost!

Pivotel Connected LLC (Pivotel) Iridium Mobile Satellite plans use the Iridium Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Visit www.pivotel.com/iridiumcoverage to view a coverage map. All calls are charged in 60-second increments unless otherwise stated. Prices quoted are in USD excluding any applicable taxes and are subject to change. Included call value excludes premium calls, calls to special numbers and premium text. For information on call costs to all countries and destinations visit www.pivotel.com/iridiumidd. Pivotel may apply call barring where fraudulent use is suspected, there is a breach of the Pivotel Incoming Calls Fair Use Policy or for credit control purposes. 12 month minimum term applies. Please refer to the table above for minimum cost over 12 months for each plan. You may choose to waive the minimum term when purchasing outright only by paying a \$50.00 contract waiver fee at the time the service is connected. Plans can be upgraded at any time but will only take effect on the next billing cycle. Downgrades shall only be possible as low as the starting plan prior to any upgrade. A plan downgrade fee may apply. Downgrades below the starting plan are not allowed. Save Your Local Number allows a service to be put on hold while still maintaining your local number. Your service can utilize Save Your Local Number for up to 6 months in any 12 month period. Your service access fee will be the Save Your Local Number fee for the period this feature is active. If you use Save Your Local Number with your service during the minimum term, your minimum term period will be extended equivalent to the number of months your service is in Save Your Local Number. A compatible Iridium device is required to access the Pivotel Iridium Satellite service (see handset pricing). Pivotel Iridium Land Mobile Satellite plans may not be used with Iridium Maritime Terminals including Iridium handsets when used in a Maritime environment with an installed antenna. Please refer to Pivotel Iridium Maritime Satellite plans for use with Iridium Maritime Terminals. You will receive a bill by email from Pivotel listing any payments you have made during the billing period and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. Itemized billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com/selfcare. An itemized bill listing all of your service usage events is available on request. Pivotel plans are available to credit approved customers.

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Outgoing Call Costs for All Call Destinations	
Band 1 Calls cost \$1.50 (per minute)	USA, American Samoa, Anguilla, Antigua Barbuda, Argentina, Australia, Austria (Fixed), Bahamas, Bangladesh (Fixed), Barbados, Bermuda, Bolivia, British Virgin Islands, Brazil, Brunei (Fixed), Bulgaria (Fixed), Canada, Chile, China, Colombia, Costa Rica (Fixed), Croatia (Fixed), Czech Republic (Fixed), Denmark, Dominica, Dominican Republic, Estonia, France (Fixed), French Guiana, Germany, Greece (Fixed), Grenada, Guadeloupe (Fixed), Guam, Hong Kong, Hungary, Iceland, India, Indonesia (Fixed), Ireland, Israel, Italy (Fixed), Jamaica, Japan (Fixed), Korea (South), Luxembourg, Malaysia, Malta, Martinique, Mauritius (Fixed), Mexico, Mongolia, Morocco (Fixed), Netherlands, New Caledonia, New Zealand, Norway, Panama (Fixed), Paraguay (Fixed), Peru, Poland (Fixed), Portugal (Fixed), Puerto Rico, Reunion (Fixed), Romania, San Marino (Fixed), Singapore, Slovak Republic, South Africa, Spain (Fixed), St Kitts & Nevis, St Lucia, St Vincent, Sweden, Switzerland (Fixed), Taiwan (Fixed), Trinidad & Tobago, Turkey (Fixed), United Kingdom, US Virgin Islands, Venezuela.
Band 2 Calls cost \$1.84 (per minute)	Algeria, Andorra, Aruba (Fixed), Austria (Mobile), Bahrain (Fixed), Bangladesh (Mobile), Belgium (Fixed), Bhutan, Botswana (Fixed), Brunei (Mobile), Cambodia, Cayman Islands (Fixed), Costa Rica (Mobile), Cyprus (Fixed), Czech Republic (Mobile), Egypt, France (Mobile), Gibraltar, Greece (Mobile), Guadeloupe (Mobile), Guatemala (Mobile), Indonesia (Mobile), Italy (Mobile), Japan (Mobile), Kazakhstan, Kenya (Fixed), Kuwait, Laos, Lebanon (Fixed), Lesotho, Liechtenstein, Macau, Malawi (Fixed), Mariana Islands, Mauritius (Mobile), Mayotte (Fixed), Monaco (Fixed), Mozambique (Fixed), Namibia, Nepal, Nigeria, Oman, Pakistan, Panama (Mobile), Paraguay (Mobile), Philippines, Poland (Mobile), Portugal (Mobile), Reunion (Mobile), Russia (Fixed), Saudi Arabia (Fixed), Slovenia (Fixed), Spain (Mobile), Swaziland (Fixed), Taiwan (Mobile), Thailand, Uruguay, Vietnam, Zimbabwe (Fixed).
Band 3 Calls cost \$1.97 (per minute)	Armenia, Bahrain (Mobile), Chad, Ecuador, El Salvador (Fixed), Ethiopia, Georgia (Fixed), Haiti (Fixed), Honduras (Fixed), Iran, Kyrgyzstan, Lebanon (Mobile), Lithuania (Mobile), Netherlands Antilles (Fixed), Nicaragua, Palestine (Mobile), Rwanda, Saudi Arabia (Mobile), Sint Maarten, Suriname, Turkey (Mobile), Turkmenistan (Fixed), Ukraine.
Band 4 Calls cost \$2.10 (per minute)	Afghanistan, Angola (Mobile), Aruba (Mobile), Azerbaijan (Fixed), Belgium (Mobile), Belize, Bolivia (Mobile), Bosnia Herzegovina (Fixed), Botswana (Mobile), Bulgaria (Mobile), Cameroon (Fixed), Cape Verde, Cayman Islands (Mobile), Croatia (Mobile), Cyprus (Mobile), El Salvador (Mobile), Equatorial Guinea, Eritrea, Ethiopia, Fiji, French Polynesia, Ghana, Guatemala (Fixed), Guinea Republic (Fixed), Guyana, Honduras (Mobile), Iraq, Jordan, Kenya (Mobile), Lesotho, Libya, Lithuania (Fixed), Macedonia (Fixed), Marshall Islands, Mayotte (Mobile), Moldova, Montenegro (Fixed), Montserrat, Mozambique (Mobile), Myanmar, Netherlands Antilles (Mobile), Niger (Fixed), Oman, Palau, Qatar, Russia (Mobile), San Marino (Mobile), Senegal (Fixed), Serbia (Fixed), South Sudan, Sri Lanka, St Pierre, Sudan, Switzerland (Mobile), Swaziland (Mobile), Syria (Fixed), Tajikistan, Turkmenistan (Mobile), Turks & Caicos, UAE, Yemen.
Band 5 Calls cost \$2.23 (per minute)	Azerbaijan (Mobile), Benin, Bosnia Herzegovina (Mobile), Burkina Faso, Cameroon (Mobile), Diego Garcia, Djibouti, East Timor, Estonia, Georgia (Mobile), Greenland (Fixed), Ivory Coast, Latvia, Liberia (Mobile), Malawi (Mobile), Mali (Fixed), Moldova, Niger (Mobile), Senegal (Mobile), Somalia, Tanzania, Togo (Mobile), Uganda, Wallis & Fortuna, Zambia.
Band 6 Calls cost \$2.36 (per minute)	Albania, Belarus, Comoros, Congo (DRP), Finland, Gabon, Greenland (Mobile), Guinea Bissau, Guinea Republic (Mobile), Haiti (Mobile), Korea (North), Liberia (Fixed), Macedonia (Mobile), Mali (Mobile), Monaco (Mobile), Montenegro (Mobile), Morocco (Mobile), Papua New Guinea (Fixed), Serbia (Mobile), Sierra Leone, Slovenia (Mobile), Syria (Mobile), Tunisia.
Band 7 Calls cost \$2.76 (per minute)	Algeria (Mobile), Burundi, Central African Republic, Congo, Cook Islands, Cuba, Micronesia, Gabon, Gambia, Madagascar, Mauritania, Niue, Samoa Western (Fixed), Zimbabwe (Mobile).
Band 8 Calls cost \$3.68 (per minute)	Angola, Falkland Islands, Faroe Islands, Kosovo, Libya, Maldives, Nauru, Palestine (Fixed), Papua New Guinea (Mobile), Samoa Western (Mobile), Solomon Islands, Togo (Fixed), Tokelau, Tonga, Tunisia, Uzbekistan, Vanuatu.
Band 9 Calls cost \$4.34 (per minute)	Ascension, Australian Antarctic Bases, Gambia, Kiribati, St Helena, Tuvalu
Other Satellites Calls cost \$15.00 (per minute)	Globalstar, Inmarsat, Thuraya